

# Trust Point Profile

**2026**

**Building Trust, Delivering Success.**  
Riyadh, Kingdom of Saudi Arabia



## A BRIEF STORY ABOUT TRUST POINT

# About Us

Trust Point Co. is an information technology company based in Riyadh, Saudi Arabia, providing end-to-end IT solutions and services to help businesses achieve their digital transformation goals with security, efficiency, and innovation.

We specialize in cybersecurity, cloud computing, IT solutions, and managed services — ensuring our clients can focus on their business growth while we handle the technology challenges.

At Trust Point Co., we believe in empowering businesses with reliable, scalable, and secure technology solutions that align with Saudi Arabia's Vision 2030 and comply with local cybersecurity and data protection regulations.

**40+**

Clients Served

**27+**

Solutions & Services

**20+**

Partners  
Ensuring Right  
Tech Solutions

**3+**

Owned  
Solutions

### SECTORS WE SERVED

Financial & Fintech

Real Estate

Technology

Non-Profit

Retail & SME

Government

Education

Healthcare

# VISION

To be a leading global provider of technology solutions and Software-as-a-Service (SaaS) across various sectors, driving digital transformation with trust, innovation, and excellence.



# MISSION

01

Deliver cutting-edge IT solutions

02

Enhance business productivity, security, and efficiency

03

Ensure compliance with Saudi regulations

04

Adhere to best community practices



# Our Values

WE ARE COMMITTED TO DELIVERING CUTTING-EDGE IT SOLUTIONS THAT EMPOWER BUSINESSES, FOSTER DIGITAL TRANSFORMATION, AND ENSURE LONG-TERM GROWTH IN AN EVER-EVOLVING TECHNOLOGICAL LANDSCAPE.

**01****TRUST**

We build long-term partnerships based on integrity and reliability.

**02****COMMITMENT**

Dedicated to delivering high-quality IT solutions and support.

**03****EMPOWERMENT**

Providing businesses with the right technology tools to succeed.

**04****EXCELLENCE**

Continuously innovating to exceed expectations and deliver top-tier results.



# Products and Solutions

WE BUILD TRUST AND DELIVER SUCCESS BY EMPOWERING OUR CLIENTS WITH TECHNOLOGY, INNOVATION, AND EXPERTISE.

## Our Four Categories



### TRUST POINT SAAS PRODUCTS

Proprietary SaaS products designed, built, and developed in-house by Trust Point — delivered as cloud solutions to help businesses digitize and streamline their operations.

- TrustSite — Website builder, +200 templates, Saudi hosting
- TrustOperation — ITSM · ITAM · ITOM unified platform
- AI-powered operations & workflow automation
- Cloud-based, scalable for all enterprise sizes



### CLOUD SERVICES

Scalable and secure cloud infrastructure services including domain registration, hosting, backup & disaster recovery, SSL certificates, and managed DNS — powered by leading global cloud providers.

- Saudi Domain (.sa) registration & management
- Cloud Hosting — Alibaba, Huawei, OCI, Google
- Backup & DR · SSL Certificates · Managed DNS
- 99.99% uptime SLA · Saudi-region data hosting



### IT SOLUTIONS

Comprehensive IT management and productivity solutions that help organizations optimize their technology environment, improve operational efficiency, and empower their workforce.

- Microsoft 365 / Google Workspace reselling
- Database, Patch & Endpoint Management
- Digital Signage · File Sharing · IT Monitoring
- Unified Endpoint Management (UEM)



### IT SECURITY SOLUTIONS

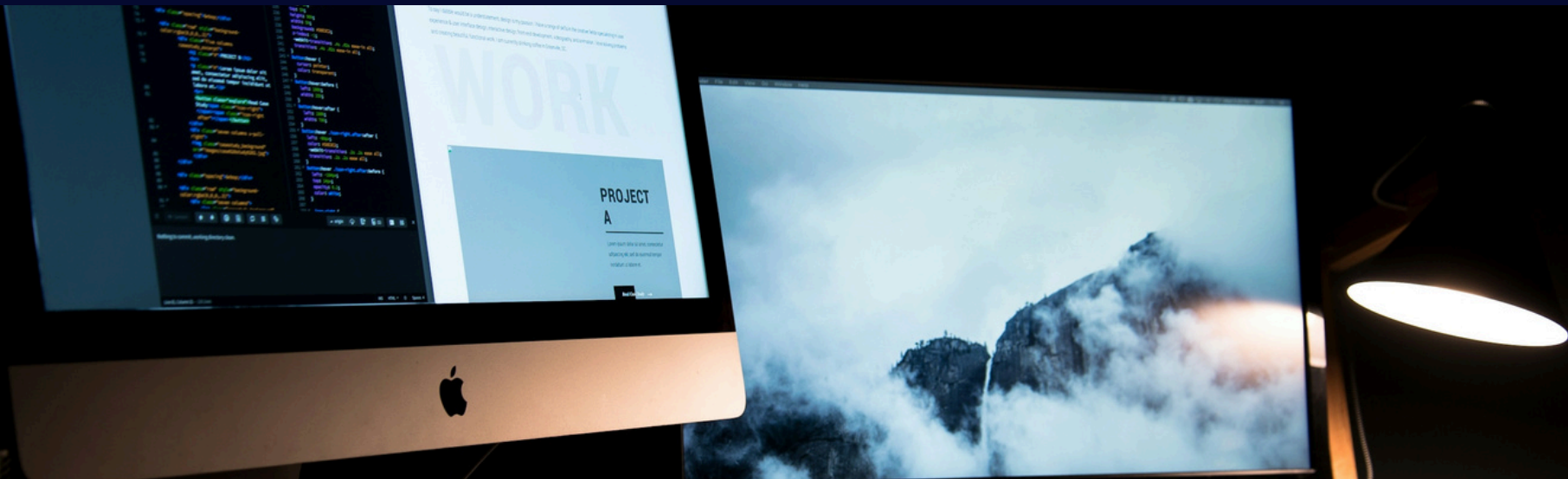
End-to-end cybersecurity solutions designed to protect organizations against evolving threats — covering every layer of defense from network perimeter to end-user awareness.

- Email & Endpoint · Zero Trust · IAM & PAM
- WAF · NGFW · SIEM · Vulnerability Assessment
- DLP · MDM · Security Awareness Training
- NCA ECC & SAMA CSF aligned

# TrustSite

**BUILD YOUR WEBSITE, YOUR WAY — +200 CREATIVE TEMPLATES, EASY TO USE, HOSTED IN SAUDI ARABIA**

**TrustSite** is Trust Point's proprietary website builder — an easy-to-use, drag-and-drop platform that lets any business create a professional, fully hosted website without any coding skills. With over 200 creative templates, built-in SEO tools, local Saudi hosting, and 24/7 technical support, TrustSite delivers everything a business needs to establish a powerful online presence.



## KEY FEATURES

Everything your business needs to build, launch, and grow online — in one platform.



### EASY TO USE

- Intuitive drag-and-drop interface
- No coding skills required
- Launch your site in minutes
- Simple content management



### +200 CREATIVE TEMPLATE

- Professionally designed layouts
- Fully customizable to your brand
- Covers all industries and sectors
- Constantly updated library



### RESPONSIVE DESIGN

- Perfect on mobile, tablet & desktop
- Auto-adapts to any screen size
- Mobile-first build standards
- Fast-loading on all devices



### SEO OPTIMIZATION

- Built-in SEO tools included
- Boost visibility on search engines
- Meta tags & sitemap management
- Attract more organic visitors



### MANY PLUGINS

- Wide range of powerful plugins
- Extend functionality as you grow
- E-commerce, forms, analytics & more
- Tailored to your business needs



### Custom Domain & Local Hosting

- Connect your own domain name
- Servers based in Saudi Arabia
- Faster loading & better performance
- .sa domain support available

# TrustOperation

AN ALL-IN-ONE SUITE FOR ENTERPRISES OF ALL SIZES TO ACCELERATE IT OPERATIONS

**TrustOperation** is Trust Point's proprietary IT operations platform — merging ITSM, ITAM, and ITOM into a single console that delivers operational clarity and control. It simplifies how incidents are tracked, assets are managed, and performance issues are addressed — without jumping between tools. AI-backed features detect anomalies early while workflow automation eliminates repetitive manual tasks.



## KEY FEATURES

A single platform to deliver ITOps excellence — from asset management and incident resolution to AI-driven insights.



### SMART SCALABILITY

- Single vendor journey with on-demand scalability
- Affordable licensing costs for all sizes
- Phased rollout — start small, grow fast
- Quick onboarding for lean teams



### DIGITAL TRANSFORMATION

- IT & non-IT teams on one platform
- No external support required
- Reusable templates for fast implementation
- Consistent admin UI and workflows



### SEAMLESS EXPERIENCE

- Switch between assets, incidents & tickets easily
- Familiar UI to minimize learning curve
- Unified view of service & operations data
- Customer & employee support in one place



### RISK & COMPLIANCE

- Remotely define, authorize & track risks
- Audit logs updated in real time
- Compliance dashboards with drill-downs
- Alerts for out-of-policy actions



### AI & ML POWERED

- AI-based classification of incoming tickets
- Predictive alerts based on usage patterns
- Auto-resolution of repeat incidents
- Smart detection of performance dips



### WORKFLOW AUTOMATION

- Visual workflows for approvals & escalations
- Configurable access policies per role
- Self-adjusting SLA timers
- Load balancing for service queues

# CLOUD SERVICES



**Scalable and secure cloud infrastructure — enabling businesses to host, protect, and manage their digital assets with confidence**

Trust Point Cloud Services provide scalable, flexible, and secure cloud solutions delivered through partnerships with leading global providers. We optimize performance, enhance collaboration, and ensure the security of your data — offering everything from Saudi domain registration and hosting to backup, SSL certificates, and managed DNS under one trusted provider.



## SAUDI DOMAIN (.SA)

- Saudi domain registration & management
- DNS management and security
- Domain renewal and auto-management
- Domain transfer assistance
- 24/7 domain support included



## CLOUD HOSTING SERVICES

- On-demand resource scalability
- Saudi-region data hosting available
- Automated backups and DR
- 99.99% uptime SLA
- High bandwidth and SSD performance



## BACKUP & DISASTER RECOVERY

- Automated and scheduled backups
- Disaster Recovery as a Service (DRaaS)
- Encrypted storage with secure replication
- Rapid data restoration and failover
- Regulatory data protection compliance



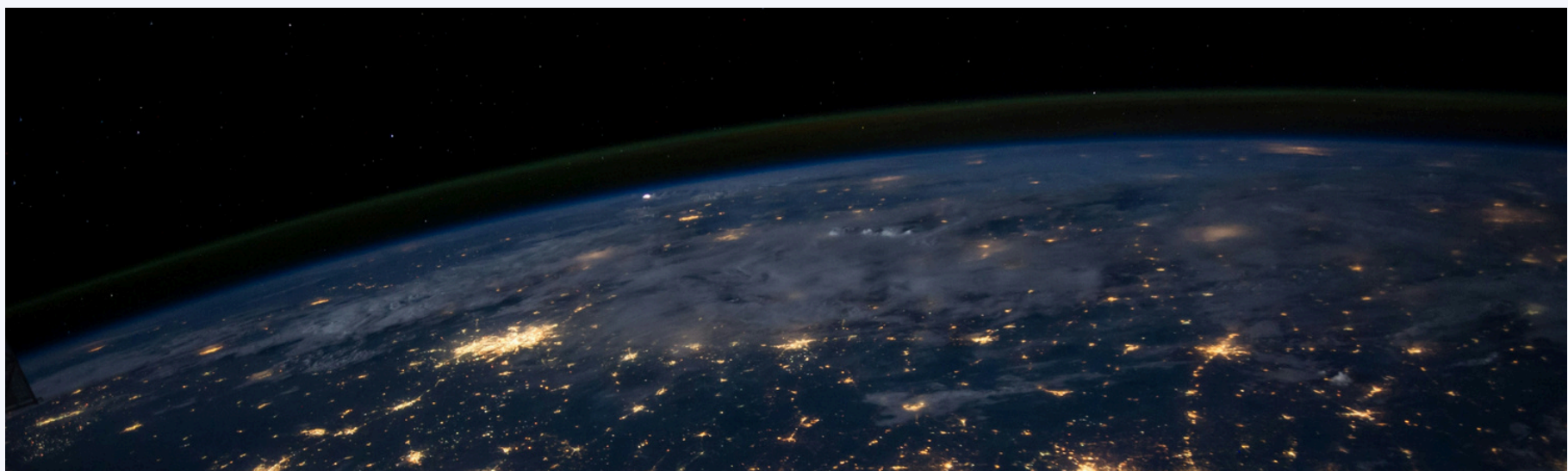
## SSL CERTIFICATES

- Multiple SSL types: DV, OV, and EV
- Strong 256-bit encryption
- Compatible with all major browsers
- Improves SEO search engine ranking
- Automated renewal and management



## MANAGED DNS

- High-speed global DNS resolution
- Saudi DNS hosting and management
- Easy domain configuration and management
- DNS monitoring and 24/7 support
- Compliance with Saudi regulatory requirements



# IT SOLUTIONS



**Comprehensive IT management and productivity solutions that optimize your technology environment and empower your workforce**

Trust Point IT Solutions are designed to help organizations optimize their technology environment, improve operational efficiency, and empower their workforce. From Microsoft 365 and Google Workspace to unified endpoint management, digital signage, and file sharing — we deliver the right tools through the right global partners, tailored to your business needs.



## MICROSOFT 365 / GOOGLE WORKSPACE

- Official reselling & licensing
- Full deployment & migration
- User management & training
- Email, Teams, Drive & more
- Ongoing admin support



## DATABASE MANAGEMENT

- Database admin & optimization
- Performance tuning & health checks
- Backup and recovery planning
- Compliance & audit reporting
- Cloud & on-prem support



## DIGITAL SIGNAGE SOLUTIONS

- Remote content management
- Multi-screen deployments
- Real-time updates & scheduling
- Lobby, retail & office displays
- Analytics and reporting



## IT MONITORING & PERFORMANCE

- Real-time infrastructure monitoring
- AI-driven performance analytics
- Automated alerts & issue detection
- Application performance tracking
- Compliance & SLA reporting



## PATCH MANAGEMENT

- Centralized patch deployment
- Compliance-driven patching strategy
- Vulnerability assessment & remediation
- Automated rollback & validation
- Cross-platform patching support



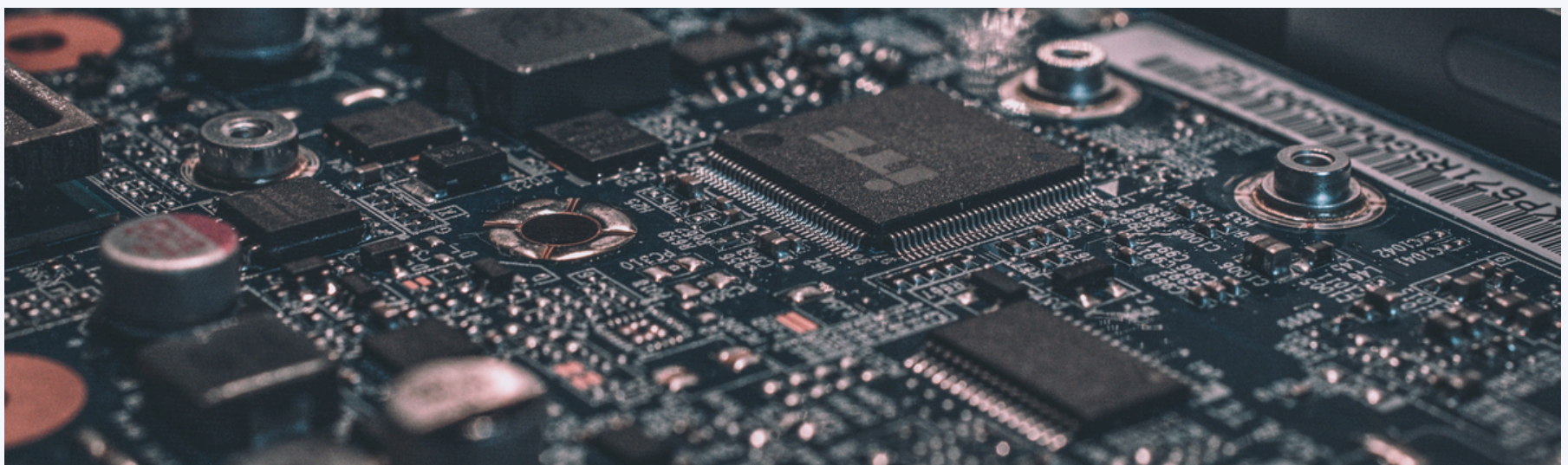
## FILE SHARING SOLUTION

- Secure self-hosted file sharing
- Team collaboration & document sync
- Role-based access controls
- Saudi-region data hosting option
- Mobile & desktop app access



## ENDPOINT MANAGEMENT (UEM)

- Unified management of all devices
- Device lifecycle & policy enforcement
- Remote wipe & lock capabilities
- Compliance monitoring & reporting
- Windows, macOS, iOS, Android support



# IT SECURITY SOLUTIONS



**End-to-end cybersecurity — covering every layer of defense from network perimeter to end-user awareness**

Trust Point IT Security Solutions are designed to protect organizations against evolving cyber threats. We deliver comprehensive, layered defense — from email and endpoint protection to zero trust, identity management, SIEM, and security awareness training — through certified global partners aligned with NCA ECC and SAMA CSF frameworks.



## PERIMETER & DEVICE PROTECTION

- Anti-phishing & malware protection
- AI-driven email threat analysis
- Zero-day exploit protection
- Behavioral anomaly detection
- Centralized endpoint visibility



## IDENTITY & ACCESS MANAGEMENT

- Centralized user authentication
- Role-based access control (RBAC)
- Privileged account vaulting
- Just-in-time (JIT) access
- SSO & MFA integration



## ZERO TRUST SECURITY

- Identity-based access control
- Continuous authentication & verification
- Micro-segmentation of network
- AI-driven risk-based policies
- Secure remote access enforcement



## WEB APPLICATION FIREWALL

- OWASP Top 10 threat protection
- AI-driven threat intelligence
- DDoS attack mitigation
- Bot protection & rate limiting
- Real-time traffic monitoring



## VULNERABILITY ASSESSMENT

- Continuous vulnerability scanning
- Prioritized remediation guidance
- Compliance-ready reports
- Risk scoring & trend analysis
- Multi-platform coverage



## DLP & MDM

- Data exfiltration prevention
- Sensitive data classification
- Mobile fleet security & remote wipe
- Device policy enforcement
- Corporate/personal device separation



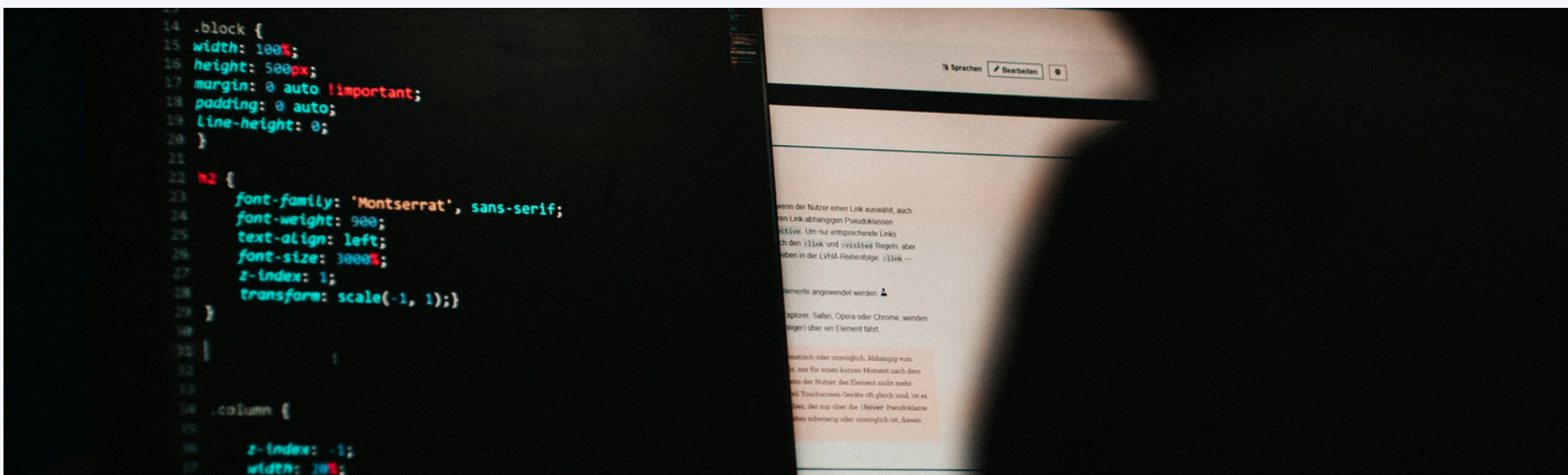
## NETWORK DEFENSE & LOG MONITORING

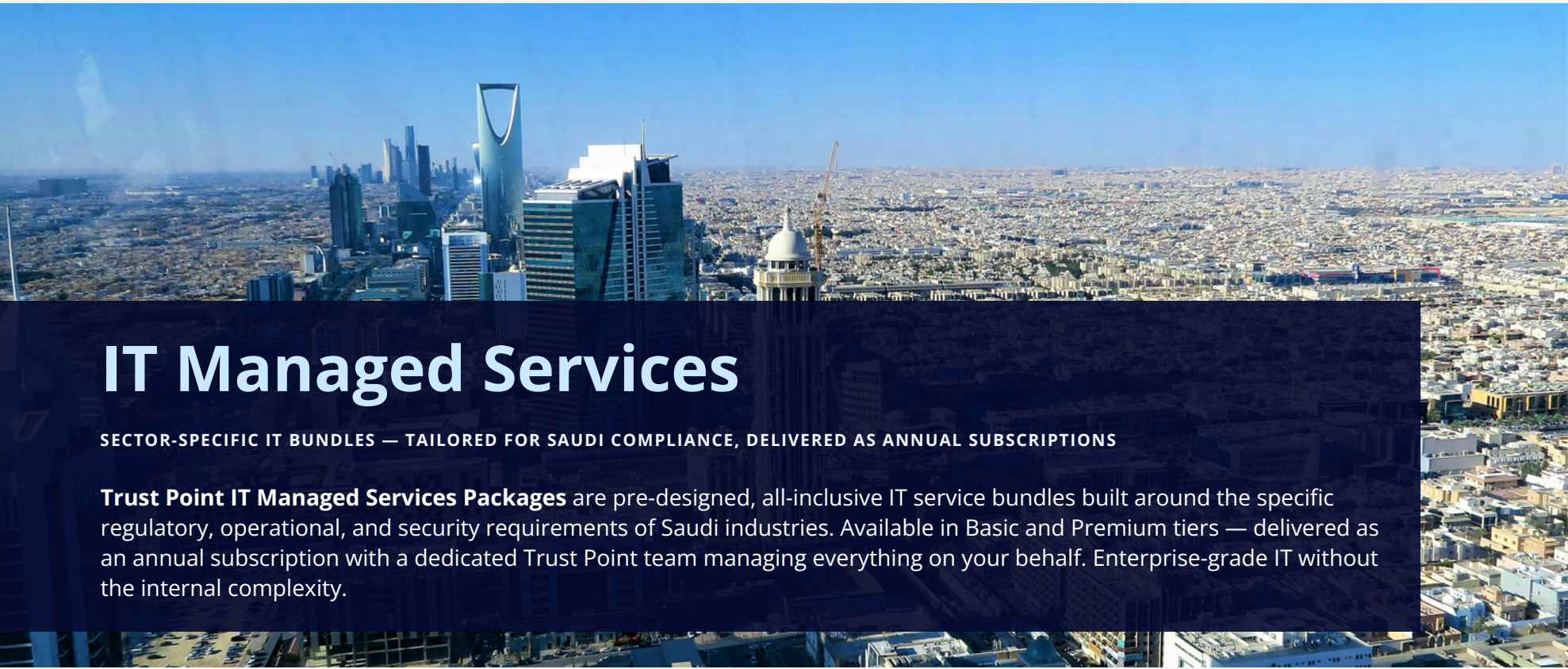
- Next-gen firewall deployment & management
- Intrusion prevention & threat monitoring
- Centralized log management
- Real-time threat detection & alerting
- Compliance reporting & audit trail



## SECURITY AWARENESS TRAINING

- Simulated phishing campaigns
- Employee security training modules
- Compliance-driven awareness programs
- Phishing risk scoring per user
- Reporting & improvement tracking





## IT Managed Services

SECTOR-SPECIFIC IT BUNDLES — TAILORED FOR SAUDI COMPLIANCE, DELIVERED AS ANNUAL SUBSCRIPTIONS

**Trust Point IT Managed Services Packages** are pre-designed, all-inclusive IT service bundles built around the specific regulatory, operational, and security requirements of Saudi industries. Available in Basic and Premium tiers — delivered as an annual subscription with a dedicated Trust Point team managing everything on your behalf. Enterprise-grade IT without the internal complexity.

Each package is purpose-built for a specific Saudi industry — with the right services, compliance alignment, and support included.

01

Financial Sector

SAMA CSF & NCA ECC COMPLIANT

### Financial Sector Package

Fintech · Financing Companies · Insurance · Financial Entities · Up to 50 Users

A comprehensive managed IT bundle for Saudi financial entities — covering website security, cloud infrastructure, managed email & anti-phishing, automated backup & DR, DNS, patch management, vulnerability scanning, endpoint protection, NGFW, phishing awareness training, and SSL certificates. All aligned to SAMA Cybersecurity Framework and NCA ECC under one annual subscription.

#### 11 SERVICES INCLUDED

- Website Review & Redesign
- Cloud Architecture Assessment
- Managed Email & Security
- Managed Backup & DR
- Managed DNS
- Patch Management
- Vulnerability Management
- Endpoint Protection
- Managed NGFW
- Phishing Awareness Campaign
- SSL Certificate Management

Basic & Premium Tiers Available

02

Real Estate Sector

REGA Compliant · PropTech Ready

### Real Estate Package

Property Companies · Real Estate Developers · Facility Managers · Up to 50 Users

A PropTech-ready managed services bundle for Saudi real estate organizations — including a cloud-based property & facility management system, virtual tour website, cloud hosting for portals, managed email, backup, DNS, digital signage for properties, endpoint protection, patch management, Ejar/REGA integration support, and a dedicated IT helpdesk. REGA-compliant and fully managed.

#### 11 SERVICES INCLUDED

- Property & Facility Management System
- Website with Virtual Property Tours
- Cloud Hosting for Property Portals
- Managed Email & Collaboration
- Managed Backup & DR
- Managed DNS & Domain
- Digital Signage for Properties
- Endpoint Protection
- Patch Management
- Ejar / REGA Integration Support
- IT Helpdesk & Support
- Basic & Premium Tiers Available

Basic & Premium Tiers Available

03

Non-Profit Sector

NCNP Compliant

### Non-Profit Package

Charities · Associations · Foundations · Up to 50 Users

An NCNP-aligned managed IT bundle for Saudi non-profit organizations — covering website, managed email & collaboration, cloud hosting, automated backup of donor data & financial records, managed DNS, a cloud accounting & financial reporting system for grant management, NCNP platform compliance support, endpoint protection, patch management, and a dedicated IT helpdesk. Affordable, subscription-based, and fully managed.

#### 10 SERVICES INCLUDED

- Website Review & Redesign
- Managed Email & Collaboration
- Cloud Hosting
- Managed Backup & DR
- Managed DNS & Domain
- Accounting & Financial Reporting
- NCNP Platform Compliance Support
- Endpoint Protection
- Patch Management
- IT Helpdesk & Support

Basic & Premium Tiers Available



## OUR SUCCESS CLIENTS

TRUSTED BY LEADING ORGANIZATIONS ACROSS THE KINGDOM OF SAUDI ARABIA



جمعية القرى السياحية التعاونية  
برجال المع





# OUR TRUSTED PARTNERS

COLLABORATING WITH GLOBAL INDUSTRY LEADERS



HUAWEI CLOUD



Google Cloud



Microsoft

**FORTINET**



CLOUDFLARE

**BlackBerry**

ManageEngine



Nextcloud



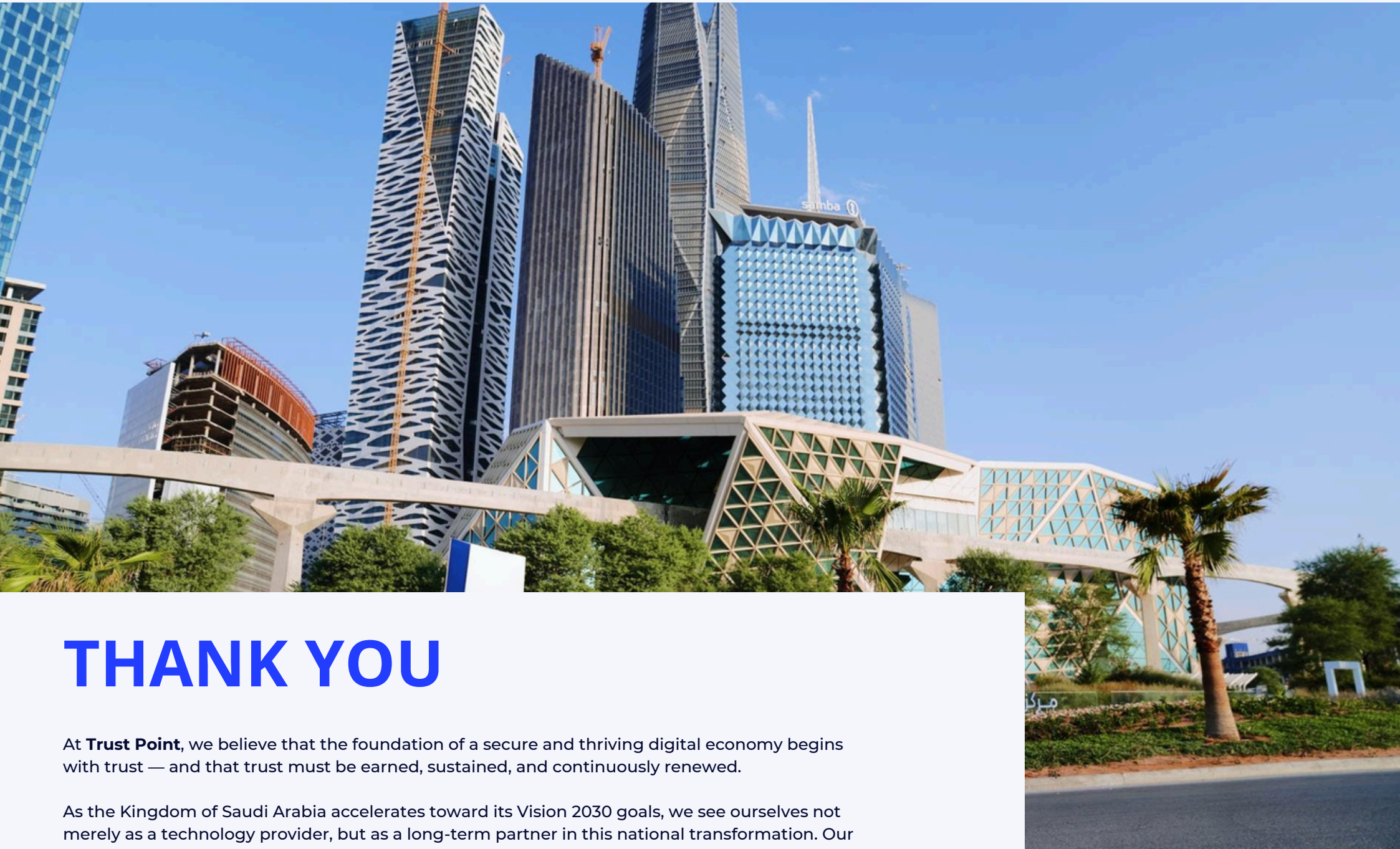
GlobalSign  
byGMO



veeam



LoopTech



# THANK YOU

At **Trust Point**, we believe that the foundation of a secure and thriving digital economy begins with trust — and that trust must be earned, sustained, and continuously renewed.

As the Kingdom of Saudi Arabia accelerates toward its Vision 2030 goals, we see ourselves not merely as a technology provider, but as a long-term partner in this national transformation. Our ambition is to be the most trusted name in IT solutions across the region — a company that organizations turn to not just for technology, but for confidence.

We are committed to expanding our capabilities, deepening our expertise, and growing our partnerships with the world's leading technology innovators — so that every client we serve is equipped to face tomorrow's challenges with the right tools today.

## ADDRESS

Al Munsiyah, Riyadh, Saudi Arabia.

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## TELEPHONE

+966 011 211 2195

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## WEBSITE

[www.trustpoint.com.sa](http://www.trustpoint.com.sa)

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